



Michelle Arnold, LCAM
General Manager
FirstService Residential

Michelle Arnold serves as Treasurer for the Tennessee Chapter of the Community Associations Institute (CAI) and as a General Manager with FirstService Residential, where she oversees a luxury high-rise community in downtown Nashville.

With more than 35 years of experience in community association management, Michelle has held leadership roles throughout her career, managing communities, developer relationships, teams, and operations. She is passionate about delivering exceptional customer service, fostering team development, and building strong, trusted partnerships with homeowners, board members, and industry professionals.

A heart-led leader, Michelle takes pride in bringing experience, professionalism, and a solutions-focused approach to every community she serves. Through her involvement with CAI, she remains committed to supporting education, professional development, and excellence within Tennessee's community association industry.